



Welcome to

**Stellar Phoenix BKF Recovery**  
Version 1.0

**Installation Guide**



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## Overview

A Backup tool is a versatile tool empowered by Microsoft in Windows for taking backup of data. Being a versatile tool, this utility is as equally vulnerable to various corruptions such as:

- Software malfunctioning
- Unexpected system shut down while taking a back up
- Media read error
- Virus attack

Stellar Phoenix BKF Recovery repairs and recovers lost data from corrupted BKF files in all instances of BKF corruptions when the user can not restore the back up data, find missing contents or have to deal with some error messages like:

- Unrecognizable file
- Runtime error
- CRC (Cyclic Redundancy Check) error

Stellar Phoenix BKF Recovery is a powerful tool that provides restoration of BKF files after any logical losses. It uses an advanced algorithm, which processes the corrupted files quickly and restores the data intact. It is user friendly software, which does not require prior technical skills to recover corrupted BKF files. This software automatically recovers corrupted files after selection of files.

### Key features of Stellar Phoenix BKF Recovery:

- **Automatically repairs** the file after selecting.
- Support to repair Microsoft Backup (.BKF) files created with Windows 2000, XP, 2003 backup utilities.
- Support to repair .BKF files created with Backup Exec by **VERITAS** Software.
- Scan the files and save them with the "Save Scan Information" option and later upload the .DAT file with the "Open BKF file using scan information" option. This saves the time in re-scanning the BKF file again.
- It provides **rich graphical user interface**, which does not require any sound technical knowledge to carry out BKF recovery.
- A recovered file can either be saved to its **default location** or **user specified location**.
- Supports Windows 2000, 2003, XP and Vista.
- It also provides **extensive search pattern** to explore a BKF file from a specific location.
- It is **read-only software**, which does a complete scan of all the corrupted BKF files and recovers them quickly and reliably.
- **Live Update** option to constantly update the software with the latest version (**in Full and Box version**).



## Installation Procedure

### Minimum System Requirements:



**Processor** : Pentium Class



**Operating System** : Windows 2000/XP/2003/Vista



**Memory** : **Memory** : Minimum 256 MB (512 Recommended)



**Hard Disk** : 50 MB of free space

## Installing the software

Before beginning installation, make sure that the computer meets minimum system requirements.

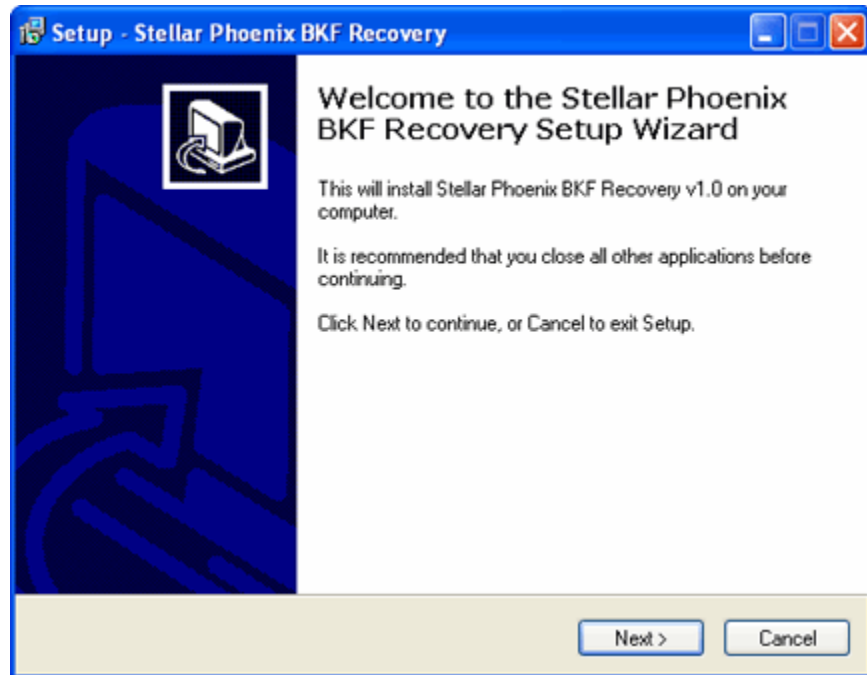
- The installation process should start automatically on inserting the disc in its drive. If it does not, run setup from the software disc. If the software has been downloaded from the Internet, navigate to the location where the files have been downloaded and run setup from there.
- Follow the instructions as directed by the setup program. The program installs the software, creates a shortcut icon on the desktop or on the taskbar (optional), creates an entry in the *Programs* group menu, and creates an entry in the *Add/Remove Programs* group for software removal.

The default path for software installation is *C:\Program Files\Stellar Phoenix BKF Recovery\*.

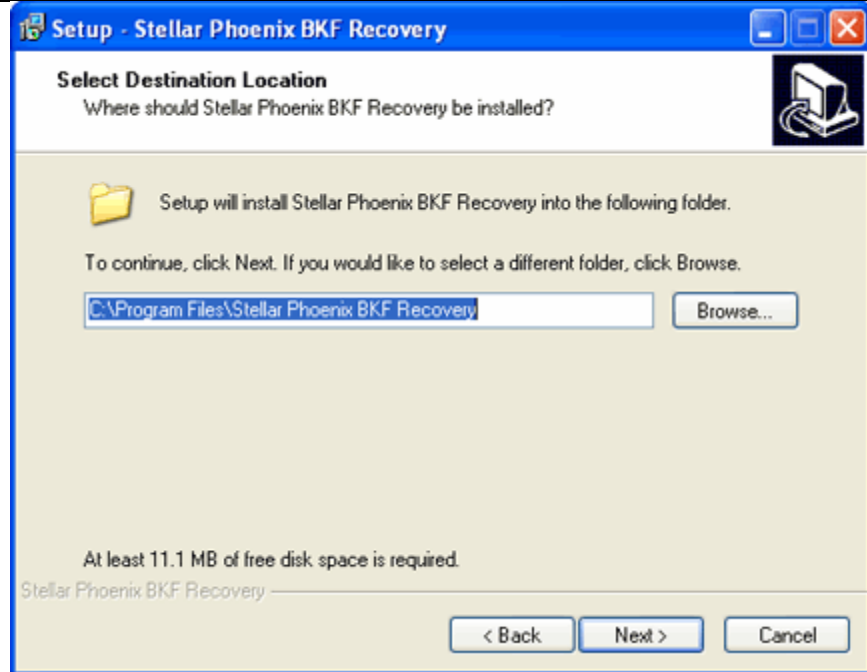


On-screen instructions directed by the setup program are as follows:

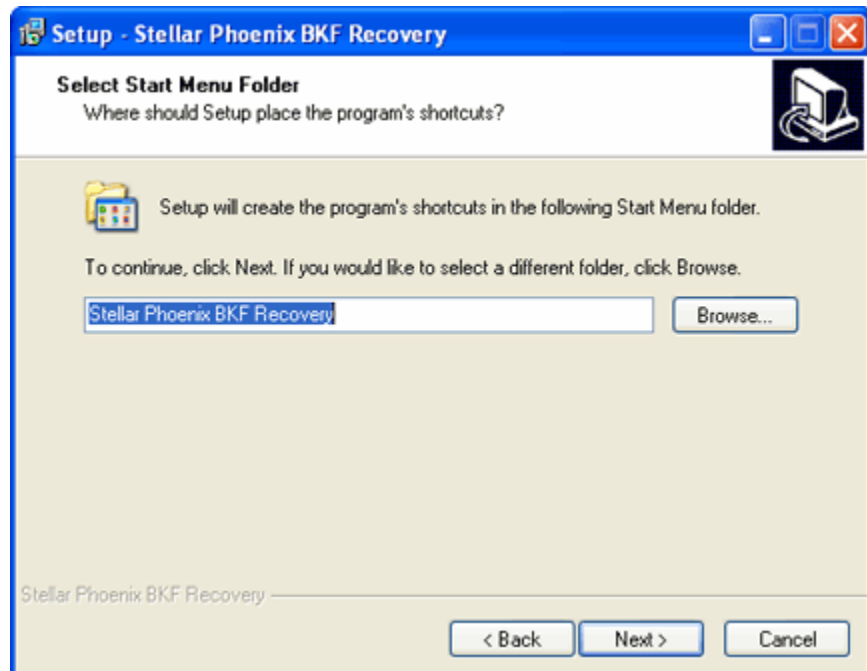
**Step 1:**



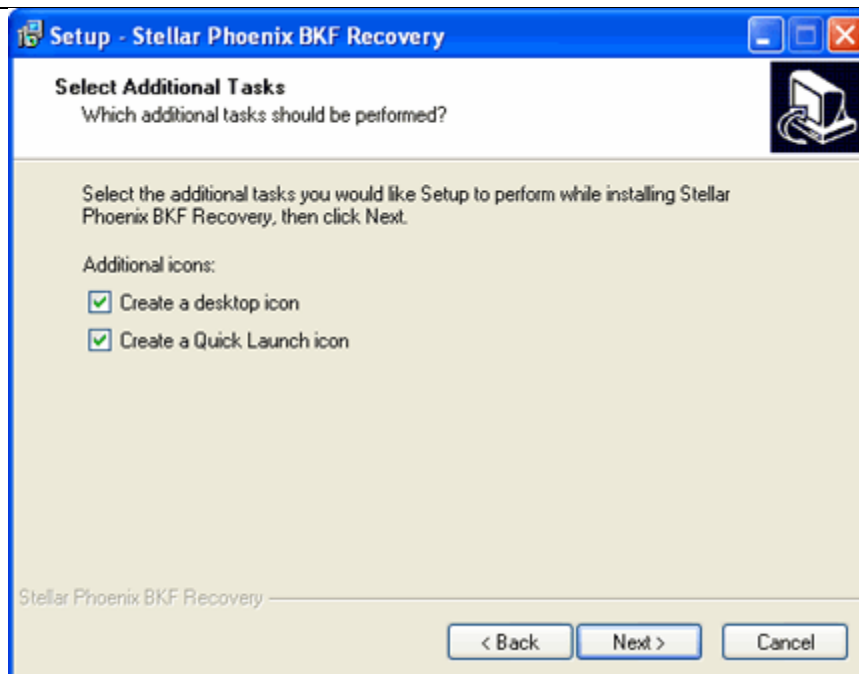
**Step 2:**



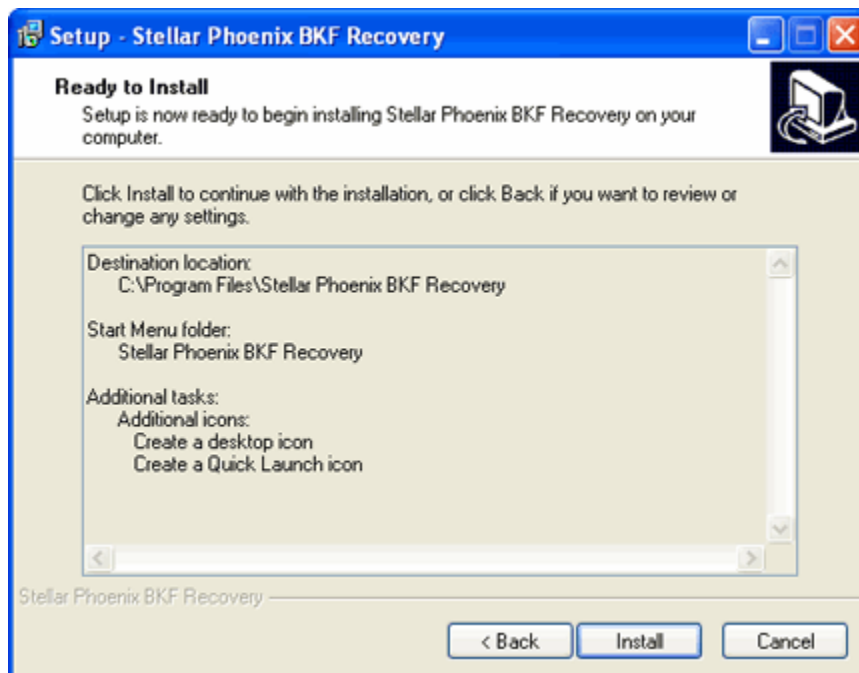
Step 3:



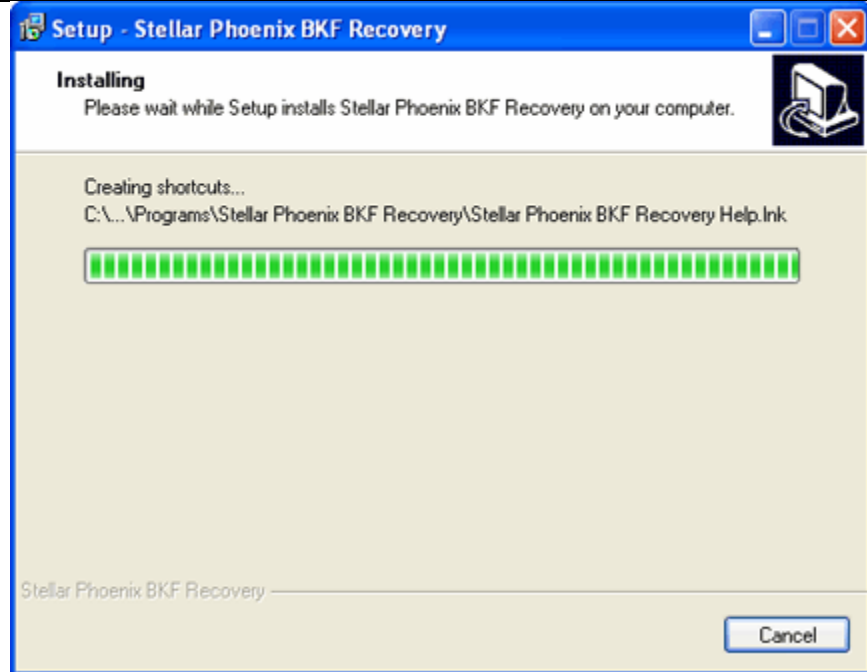
Step 4:



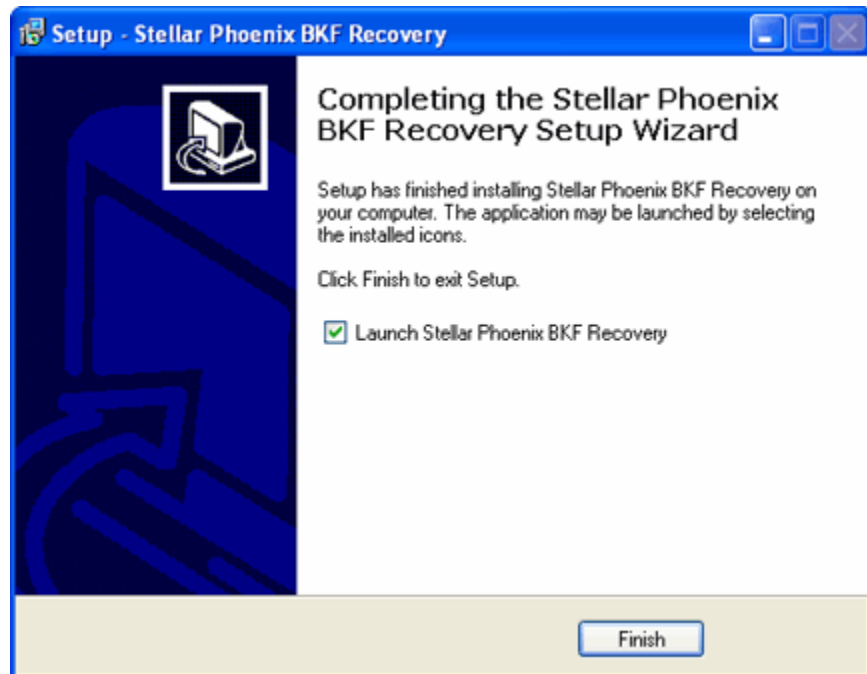
Step 5:



Step 6:



Step 7:





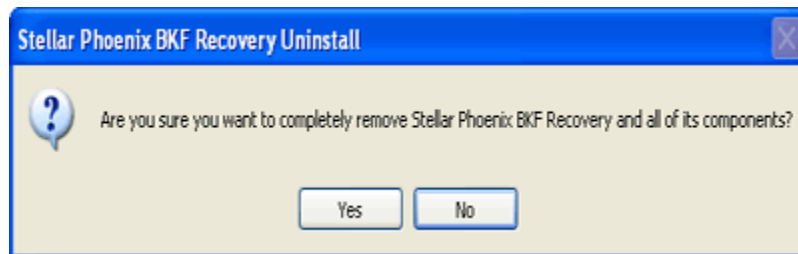
### Uninstalling the Software:

Stellar Phoenix Mailbox Exchange Desktop can be removed either by using **Uninstall Stellar Phoenix BKF Recovery** program in the software or from **Add/Remove Programs** in the Control Panel.

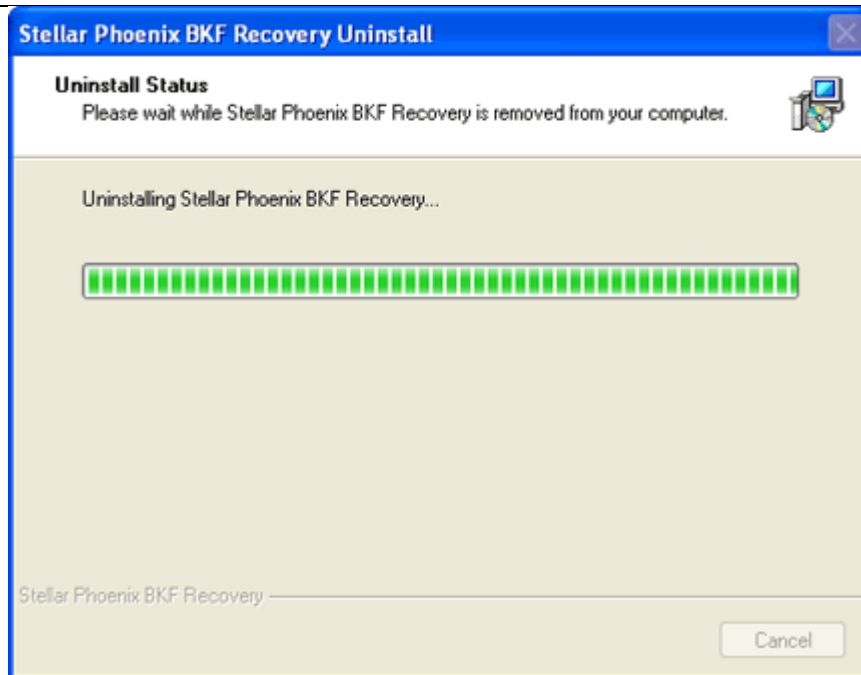
- To run the *Uninstall* program, click *Start->Programs->Stellar Phoenix BKF Recovery->Uninstall Stellar Phoenix BKF Recovery*. Follow the instructions as directed by the uninstall program. The program will completely remove the software, including registry entries.
- The *Uninstall* program in the software may also be run from the *Add/Remove Programs* list in *Control Panel*. To open Control Panel window click *Control Panel* from the *Start* menu, or double-click the *Control Panel* icon in *My Computer*. In Control Panel, double-click *Add/Remove Programs*. Select the *Stellar Phoenix BKF Recovery* entry from the displayed list and click *Change/Remove*. Follow the instructions as directed by the uninstall program. The program will completely remove the software, including registry entries.

**On-screen instructions directed by the setup program are as follows:**

- Click on *Start->All Programs->Stellar Phoenix BKF Recovery->Uninstall Stellar Phoenix BKF Recovery*.



- Click on *Yes*.



- Click on Ok.



## Order and Activate

[How to Order?](#)

[How to Activate?](#)

### How to Order?

#### Order Online:

The software can be purchased by making payments online using a credit card. Please visit <http://www.stellarinfo.com//BKF-recovery-prices.htm> to have a look at the pricing details and to place an order.

Alternatively, the demo version of the software (which gives a screenshot of recoverable messages, tasks, notes etc, but does not actually recover the corrupt data) can also be run and click *Help-->Order Stellar Phoenix BKF Recovery* to launch the ordering process.

Once the payment is complete, an activation serial number along with activation details is sent via e-mail.

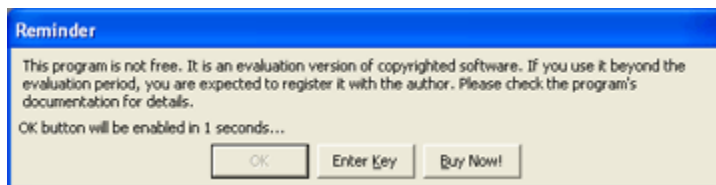


### Activate Stellar Phoenix BKF Recovery

Once the software has been purchased and the **Serial Key** received, the software needs to be activated.

Each time you start the demo version, reminder window pops up. To continue with the demo version, you have to click **OK**. (*Wait for 5 seconds to enable OK button*)

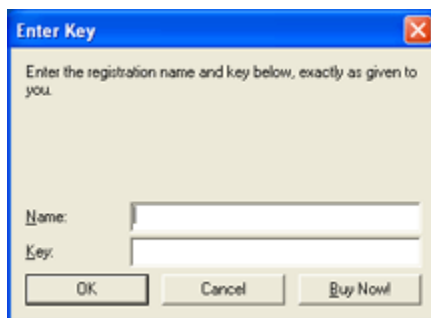
*To purchase full version, click **Buy Now** and to activate the product, click **Enter Key**.*



### Activating the software before application startup

When you run the demo version, reminder message window as shown above will pop up. To activate the product, click **Enter Key**.

In the window that appear (shown below), enter the valid registration name and key (prepaid serial key received through email after purchase) and click **OK** to continue.



If the key entered is valid, confirmation message will appear, click **OK**. Now, you have successfully activated the product.

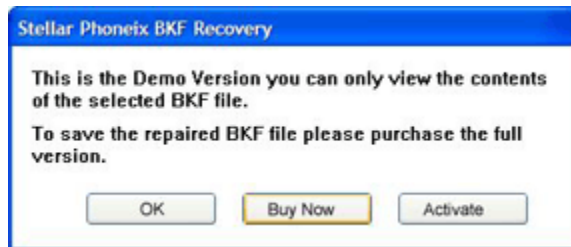
### Activating the software within the application

If the software is not activated before application startup, it can be done within the application.



To activate, do one of the following:

- Select **Activate Stellar Phoenix BKF Recovery** from the **Help** menu.
- Click on the **Activate** button, in the popup window shown below. [The following window popup, when you try to repair the file ( i.e. when you click on *Start Repair* ) in demo version.



*If you click **OK**, repair process continues and preview of the repaired file will be displayed in the right pane. The repaired file will not be saved to the system. For that, you have to purchase the full version. To purchase the product, click **Buy Now**.*

The activation window shown below will appear, enter the user name and activation code (*received through email after purchasing the product*) and click **OK**.





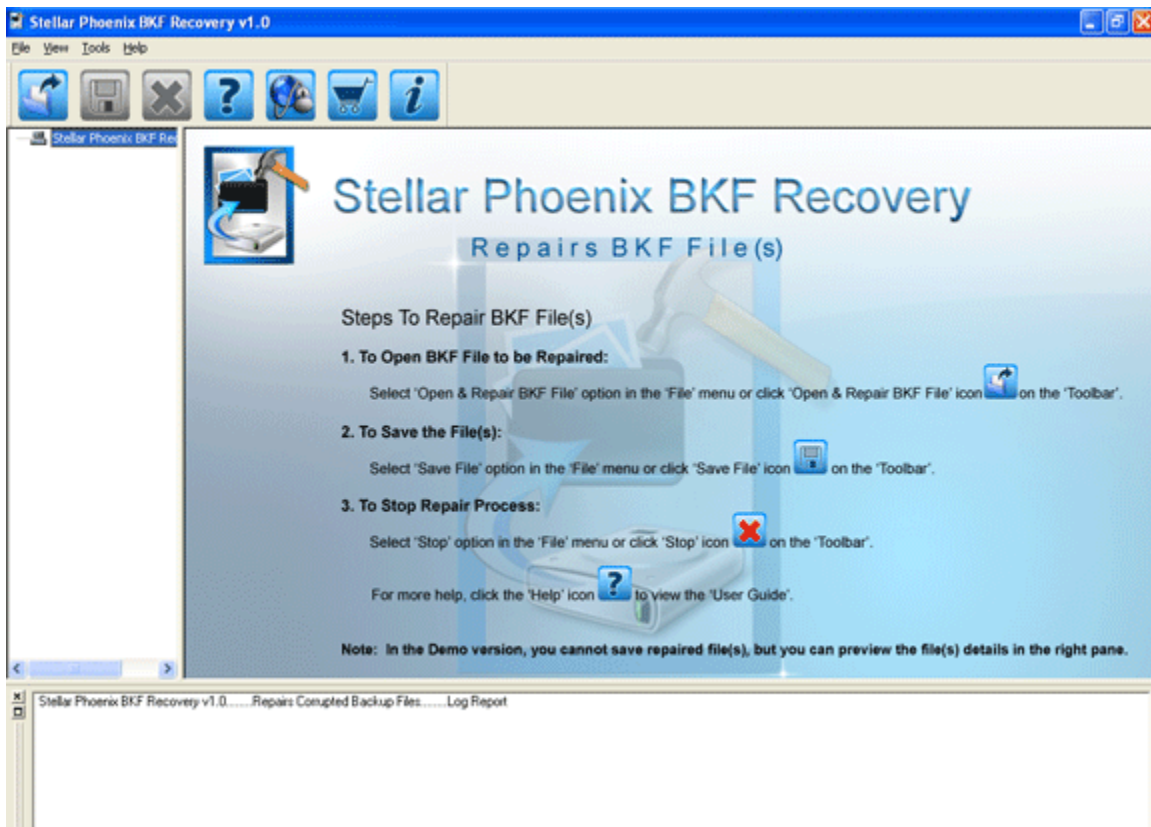
### Launching the Software

To start the application, do one of the following:

- Click **Start => All Programs => Stellar Phoenix BKF Recovery =>Stellar Phoenix BKF Recovery**.
- Double click the shortcut icon on the **desktop**.
- Click quick launch icon on the **taskbar**.

### User Interface

This Software is developed for recovering corrupted BKF files. This software uses advanced algorithm for performing perfect extraction of the data from corrupted BKF file. The recovered files can be saved either to their default location or to any user-specified location. Moreover, this software scan the files and save them with the "Save Scan Information" option and later upload the .DAT file with the "Open BKF file using scan information" option. This saves the time in re-scanning the .BKF file again.





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You can either **Call Us** or **Go Online** to our support section <http://stellarinfo.com/esupport/users/kb.php>



#### Support Helpline

 **Monday – Friday** [ 24 Hrs. a day ]

|  |                      |
|--|----------------------|
| <b>USA</b> (Toll free - Pre Sales Queries) | +1-866-554-2512      |
| <b>USA</b> (Post Sales Queries)            | +1-315-220-6245      |
| <b>UK</b> (Europe)                         | +44-207-993-2293     |
| <b>Germany</b>                             | +49-180-110-105-0051 |
| <b>Worldwide</b>                           | +91-921-395-5509     |
| <b>Skype Id</b>                            | stellarsupport       |



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[Submit Ticket](#) (If our Knowledge Base does not answer your question)

Login and view [Ticket Status](#) (If you already have a valid Ticket with you)

[Download Documents](#) on Product Usage ( For Registered members only, i.e, user with login ID. If you are an unregistered user, please visit <http://stellarinfo.com/esupport/users/login.php> to create login ID)



## **About Stellar**

### **About Stellar**

**Stellar Information Systems Ltd.** is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

#### **Product line:**

**Data Recovery** : A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

**File Recovery**: The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

**Email Recovery**: A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. [More Info >>](#)

**Data Protection**: A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

**Data Sanitization**: Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

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